



# UTTAR PRADESH POLICE RECRUITMENT AND PROMOTION BOARD

Tulsi Ganga Complex, 19 C, Vidhan Sabha Marg, Lucknow(UP)- 226001  
Phone: 0522-2235752, Web-www.uppbpb.gov.in

REF.NO. PRPB: IV-10(27)/2023

Dated: September 01, 2023

## **EXPRESSION OF INTEREST (E.O.I)**

### **FOR HINDI & ENGLISH COMPUTER TYPING TEST AND ONLINE (CBT MODE) WRITTEN OBJECTIVE TYPE EXAMINATION FOR THE PROMOTION OF CLASS IV EMPLOYEES TO POLICE ASSISTANT SUB INSPECTOR (MINISTERIAL)**

The UPPRPB is a Board constituted by Govt. of UP for carrying out all recruitment and promotion processes for subordinate police officers. The Board is committed to the use of effective procedures with integrity and reliability for ensuring maximum transparency with innovative use of technology, timely dissemination of information and a prompt grievance redressal system.

The Board invites EOI (Expression of Interest) from reputed companies registered under Companies act and should be in existence in India for last five years as on 31.03.2023 for pre-examination, post-examination and conduct of Hindi & English Computer Typing Test and Online written examination and Merit List related activities for the promotion of IV Class Employee to Police Assistant Sub Inspector (Ministrial) in which about One Hundred Fifty (150) candidates may participate.

The Company must possess essential qualification/General condition mentioned at SI no-05, specific conditions mentioned at SI no-6 for online examination only. Different activities are enumerated at S.No. 1 to 4.

#### **(1)- DATA HANDLING, DESIGN AND IMPLEMENTATION OF E-RECRUITMENT SOFTWARE**

- A. Setting up, hosting and maintaining a Website and data integration.
- B. Application processing and database preparation.

- C. Centre allotment to the candidates, Generation of attendance sheet, exception form and other examination related documents, Generation and online uploading of admit cards on different stages of the recruitment on the basis of instructions issued by the Board and inform to candidates through SMS.
- D. Establishing a Helpdesk/Helpline for candidates based on web and phone support at UPPRPB office.
- E. Publication of answer key, Invitation of objections, compilation of objections and Handing over to UPPRPB. Publication of final answer key after redressal of objections by subject matter experts and approval of the board.
- F. Generation of merit list and list of eligible candidates for different stages of recruitment as per instruction of the board.
- G. Generation of final select list as per service rule and prevalent government order.
- H. Data handling/integration from beginning of the recruitment process till final result declaration.
- I. Data archiving, digitization and handing over complete data to UPPRPB.

**(2)- COMPUTER TYPING TEST RELATED ACTIVITIES:-**

- A- Hindi and English Computer Typing Test (Unicode based using In script or as prescribed by the Head of Department)
- B- Providing Computer and other related accessories etc. at examination hall for Hindi & English Computer Typing Test.
- C- Evaluation of Computer Typing Test and preparation of Pass/Fail/Absent Candidate List.
- D- Capturing Biometric of Candidates

**(3) SETTING OF QUESTION PAPERS (Online)**

- A. Preparation of question bank with sufficient questions as per syllabus.
- B. Order of question number and sequence of their options have to be randomized to ensure uniqueness of question paper.
- C. Paper setter will push the question paper to the server of the examination centre. Question paper have to be pushed to the main server at centre before 30 minute in encrypted form.
- D. Handing over of answer key to UPPRPB.
- E. Redressal of objections raised by candidates with the help of subject matter experts.
- F. Handing over the final answer key to UPPRPB.

**(4) CONDUCT OF ONLINE (COMPUTER BASED TEST-CBT) EXAMINATION**

- A. The company have to make pre audit of hardware, software and sufficient number of trained man power to ensure flawless conduct of examination.
- B. Biometric capturing/matching of candidates and authentication with Aadhaar Card and admit cards to check impersonation.
- C. Photo capturing, facial recognition, Palm impression capturing and iris scan based verification.
- D. Frisking of candidates manually and through HHMD/DFMD. Separate enclosure for female candidate.
- E. CCTV/Video surveillance along with facility for control room viewing at the Board level with power backup for smooth conduct of examination process.
- F. Seating arrangement at selected centres along with safe custody of baggage.
- G. Lab allotment and seat allotment randomly.
- H. Test coordinator/ centre superintendent for each centre and one assistant coordinator for every 100 candidates.
- I. There should be at least two technical experts of the company at each centre.
- J. Handing over complete data to UPPRPB including attendance sheet and admit card.

**(5) GENERAL CONDITIONS APPLICABLE TO ALL**

- A. Average turnover generated from services related to online (CBT) examination in last three financial years (2020-2021, 2021-2022, 2022-2023) must be at least Rs 05 Crores in each year.
- B. The company must have executed (successfully completed) at least three online (CBT) examination in the last five years (i.e., after 1<sup>st</sup> January 2018) or two online (CBT) examination in last one year (i.e., after 1<sup>st</sup> January 2022).
- C. The company must have ISO 9001 and ISO 27001 certificates.
- D. Organizations having ISO 20000, STQC, CERT-In, CMMI level-3 or CMMI level-5, certification would be given preference
- E. The company should have successfully completed at least three project related to online (CBT) examination related activities as given above in 'B' for Union Public Service Commission/State Public Service Commission/joint entrance examinations for engineering, Medical or management courses, recruitment Boards of public sector enterprises, Central/State Police organizations or Central or State government department, etc.

- F. The company will be required to submit its approach and methodology to execute the project clearly explaining how it intends to achieve the objectives and scope of the work.
- G. The company must have sufficient number of technically qualified/trained and experienced manpower on role for conducting online/offline recruitment examination.
- H. The company should not have been blacklisted by any Government sector/organization.
- I. Any director or employee in the company should neither be convicted by any court of law nor any criminal case be pending in any court of law/ pending investigation in reference to conduct of examination/ recruitment.
- J. The company should have GST Registration Certificate along with latest GST Clearance Certificate or GST payment Challan from concerned Government Department. (Photocopies of relevant documents be enclosed).
- K. The company should have well-structured group of experienced and efficient staff. Operators, proof readers, technical personnel etc. to undertake this job (attach list of staff).
- L. The company should submit a list of Machinery and equipment's available to undertaken the work.
- M. The company should provide a list of similar work undertaken in the past five years. Copies of work orders and satisfactory work completion certificates for the last 05 years of similar work to be enclosed with the proposal.
- N. The envelope containing EOI should clearly mention specific activity/activities.

**(6) SPECIFIC CONDITIONS**

- A. Company should have proven technical capability to conduct examination in a fair and secure manner.
- B. The company must own/have contracted access to at least five thousand nodes in UP. i.e., company should have the capacity for conducting online examination of five thousand candidates in one shift.
- C. Company should have secure data centre in India with DR (Data Recovery) in different seismic zone.
- D. Availability of 100 percent error free software for smooth conduct of examination with secure login and password system.
- E. The Examination software should create various reports without manual intervention. The module should have report formats, link to score report, section-wise score report, data report, response report, absentees report, feedback report, attendance report, question paper report, RTI report, drive summary report, incident register, LAN manager audit

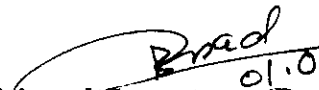
report, drive manager audit report, candidate question paper PDF, group-wise score report, LAN manager and observer feedback report, result validation report etc.

- F. High quality of LAN connectivity.
- G. High speed and reliable internet connectivity and tested power backup supply system.

**The interested companies to perform as enumerated above should apply in any one or all components in which they have special experience and expertise. Interested agencies, having excellent infrastructure facilities, the Board invites their Expression of Interest (E.O.I.) by 11-09-2023 to [ds2@uppbpb.gov.in](mailto:ds2@uppbpb.gov.in).**

The information must also be sent in hard copy to the under signed. If you have any queries, you may communicate through email to [ds2@uppbpb.gov.in](mailto:ds2@uppbpb.gov.in). Promptly before the last date of the submission of the EOI.

In addition to the above, it is also informed that companies submitting E.O.I. and found eligible as per EOI conditions will be communicated separately by email about date and time for subsequent presentation in the Board.

  
01.09.2023  
**Additional Secretary (Promotion)**  
**UP POLICE RECRUITMENT & PROMOTION BOARD**  
Tulsi Ganga Complex,  
19 C, Vidhan Sabha Marg,  
Lucknow(UP)- 226001

**चतुर्थ श्रेणी से पुलिस सहायक उपनिरीक्षक (लिपिक) के पद पर विभागीय परीक्षा के आधार पर पदोन्नति हेतु लिखित परीक्षा का पाठ्यक्रम**

क्र०सं०	विषय	अधिकतम अंक
1	सामान्य हिन्दी/कम्प्यूटर ज्ञान	25 अंक
2	सामान्य जागरूकता/सामयिक विषय	25 अंक
3	संख्यात्मक एवं मानसिक योग्यता परीक्षा	25 अंक
4	मानसिक अभिरूचि परीक्षा/बुद्धिलब्धि परीक्षा/ तार्किक परीक्षा	25 अंक

**1-सामान्य हिन्दी/कम्प्यूटर ज्ञान (General Hindi/Computer Knowledge)**

**क-सामान्य हिन्दी (General Hindi)**

1-हिन्दी और अन्य भारतीय भाषायें, 2-हिन्दी व्याकरण का मौलिक ज्ञान- हिन्दी वर्णमाला, तद्धव-तत्सम, पर्यायवाची, विलोम, अनेकार्थक, वाक्यांशों के स्थान पर एक शब्द, समरूपी भिन्नार्थक शब्द, अशुद्ध वाक्यों को शुद्ध करना, लिंग, वचन, कारक, सर्वनाम, विशेषण, क्रिया, काल, वाच्य, अव्यय, उपसर्ग, प्रत्यय, सन्धि, समास, विराम-चिन्ह, मुहावरे एवं लोकोक्तियां, रस, छन्द, अलंकार आदि, 3-अपठित बोध, 4-प्रसिद्ध कवि, लेखक एवं उनकी प्रसिद्ध रचनायें, 5-हिन्दी भाषा में पुरस्कार, 6-विविध।

**ख-कम्प्यूटर ज्ञान (Computer Knowledge)**

1. Basic computer fundamentals.
2. History and future of computers.
3. Algorithm, Flowchart & number system.
4. Operating system and basics of windows.
5. Computer Abbreviation.
6. Microsoft office.
7. Basic knowledge of Internet use.
8. Shortcut keys.
9. Computer communication and Internet.
10. Programming language.
11. Application of net technology.
12. Web design.
13. Basic Software and hardware and their functionalities.
14. Networking.
15. Www and web browsers.
16. IT tools and business system.
17. Introduction to multimedia.
18. Emerging Technologies-Artificial intelligence, mobile computing, green computing, Banking & e-commerce application etc.

## 2- सामान्य जागरूकता/सामयिक विषय ( General Awareness/Current Affairs)

### क- सामान्य जागरूकता (General Awareness)

सामान्य विज्ञान, भारत का इतिहास, भारत का स्वतंत्रता संग्राम, भारतीय संविधान, भारतीय अर्थव्यवस्था एवं संस्कृति, भारतीय कृषि, वाणिज्य एवं व्यापार, जनसंख्या, पर्यावरण एवं नगरीकरण, भारत का भूगोल तथा विश्व भूगोल और प्राकृतिक संसाधन, उ०प्र० की शिक्षा संस्कृति और सामाजिक प्रथाओं के सम्बन्ध में विशिष्ट जानकारी, उ०प्र० में राजस्व, पुलिस व सामान्य प्रशासनिक व्यवस्था, मानवाधिकार, आंतरिक सुरक्षा तथा आतंकवाद, भारत और उसके पड़ोसी देशों के बीच सम्बन्ध।

### ख- सामयिक विषय (Current Affairs)

राष्ट्रीय तथा अन्तर्राष्ट्रीय महत्व के समसामयिक विषय, राष्ट्रीय तथा अन्तर्राष्ट्रीय संगठन, विमुद्रीकरण और उसका प्रभाव, साइबर क्राइम, रेल बजट का सामान्य बजट में विलय, सिन्धु जल-समझौता, रियो ओलम्पिक, वस्तु एवं सेवाकर, पुरस्कार और सम्मान, देश/राजधानी/मुद्राएं, महत्वपूर्ण दिवस, अनुसंधान एवं खोज, पुस्तक और उनके लेखक, सूचना एवं संचार प्रौद्योगिकी का मौलिक/आधारभूत ज्ञान, सोशल मीडिया कम्यूनिकेशन, इण्टरनेट बैंकिंग, डिजिटल भुगतान, डिजिटल वॉलेट।

## 3- संख्यात्मक एवं मानसिक योग्यता परीक्षा (Numerical and Mental Ability Test)

### क-संख्यात्मक योग्यता परीक्षा-(Numerical Ability Test)

Number System-संख्या पद्धति, Simplification- सरलीकरण, Decimals and Fraction- दशमलव और भिन्न, Highest common factor and lowest common multiple-महत्तम समापवर्तक और लघुत्तम समापवर्तक, Ratio and Proportion-अनुपात और समानुपात, Percentage-प्रतिशतता, Profit and Loss-लाभ और हानि, Discount-छूट, Simple interest-साधारण ब्याज, Compound interest-चक्रवृद्धि ब्याज, Partnership-भागीदारी, Average-औसत, Time and Work-समय और कार्य, Time and Distance-समय और दूरी, Use of Tables and Graphs-सारणी और ग्राफ का प्रयोग, Menstruation-मेन्सुरेशन, Arithmetical computations and other analytical functions-अंकगणितीय संगणना व अन्य विश्लेषणात्मक कार्य, Miscellaneous-विविध।

### ख- मानसिक योग्यता परीक्षा (Mental Ability Test)

Logical Diagrams-तार्किक आरेख, Symbol-Relationship Interpretation-संकेत-सम्बन्ध विश्लेषण, Perception Test-प्रत्यक्ष ज्ञान बोध, Word formation Test-शब्द रचना परीक्षण, Letter and number series-अक्षर और संख्या श्रृंखला, Word and alphabet Analogy-शब्द और वर्णमाला में आंशिक समरूपता, Common Sense Test-व्यावहारिक ज्ञान परीक्षण, Direction Sense Test-दिशा ज्ञान परीक्षण, Logical interpretation of data-आंकड़ों का तार्किक विश्लेषण, Forcefulness of argument-प्रभावी तर्क, Determining implied meanings-अंतर्निहित भावों का विनिश्चय करना।

## 4-मानसिक अभिरुचि परीक्षा/बुद्धिलब्धि परीक्षा/तार्किक परीक्षा (Mental Aptitude Test/I.Q. Test/ Reasoning)

### क-मानसिक अभिरुचि परीक्षा (Mental Aptitude Test)

Attitude towards the following-निम्नलिखित के प्रति दृष्टिकोण:- Public Interest-जनहित, Law and order-कानून एवं शांति व्यवस्था, Communal harmony-साम्प्रदायिक सद्भाव, Crime Control-अपराध नियंत्रण, Rule of law-विधि का शासन, Ability of Adaptability-अनुकूलन की क्षमता, Professional Information (Basic level)-व्यावसायिक सूचना (बेसिक स्तर की), Police System-पुलिस प्रणाली, Contemporary Police Issues & Law and order-समकालीन पुलिस मुद्दे एवं कानून व्यवस्था, Interest in Profession-व्यवसाय के प्रति रुचि, Mental toughness-मानसिक दृढ़ता, Sensitivity towards minorities and underprivileged-अल्पसंख्यकों एवं अल्प अधिकार वालों के प्रति संवेदनशीलता, Gender sensitivity-लैंगिक संवेदनशीलता।

### ख-बुद्धिलब्धि परीक्षा (I.Q. Test)

Relationship and Analogy Test-सम्बन्ध व आंशिक समानता परीक्षण, Spotting out the dissimilar-असमान को चिन्हित करना, Series Completion Test-श्रृंखला पूरी करने का परीक्षण, Coding and Decoding Test-संकेत लिपि और सांकेतिक लिपि को समझना, Direction Sense Test-दिशा ज्ञान परीक्षण, Blood Relation-रक्त सम्बन्ध, Problem based on alphabet-वर्णमाला पर आधारित प्रश्न, Time sequence Test-समय-क्रम परीक्षण, Venn Diagram and chart type test-वेन आरेख और चार्ट सदृश परीक्षण, Mathematical ability Test-गणितीय योग्यता परीक्षण, Arranging in order-क्रम में व्यवस्थित करना।

### ग-तार्किक परीक्षा (Reasoning)

Analogies-समरूपता, Similarities-समानता, Differences-भिन्नता, Space visualization-खाली स्थान भरना, Problem solving-समस्या को सुलझाना, Analysis judgement-विश्लेषण निर्णय, Decision making-निर्णायक क्षमता, Visual memory-दृश्य स्मृति Discrimination-विभेदन क्षमता, Observation-पर्यवेक्षण, Relationship-सम्बन्ध, Concepts-अवधारणा, Arithmetical reasoning-अंकगणितीय तर्क, Verbal and figure classification-शब्द और आकृति वर्गीकरण, Arithmetical number series-अंकगणितीय संख्या श्रृंखला, Abilities to deal with abstract ideas and symbols and their relationships-अमूर्त विचारों व प्रतीकों तथा उनके सम्बन्धों से सामंजस्य की क्षमता।